

## **Grooming Agreement**

The following is an agreement between Homeward Hound, LLC (Homeward Hound) and the undersigned. By signing below (electronically or on paper) you agree to uphold the terms of this agreement.

Homeward Hound is committed to providing a safe, fun and, clean environment; while treating your dog responsibly and with respect. Our experienced grooming staff is trained to handle any situation while your dog is in our care. To help ensure the safety of your dog and other dogs in our care we ask that you please read and sign the following.

- 1. I confirm my dog(s) have never harmed, shown aggression, or exhibited any threatening behavior towards person. Homeward Hound, LLC reserves the right to refuse a dog(s) if it appears to us that such dog(s) behavior could jeopardize the safety of our staff.
- 2. In the event of an accident or injury to my dog I agree that in the absence of negligence, to not hold Homeward Hound or its affiliates liable for injury to my dog or injury to another to our staff caused by my dog.
- 3. I agree to assume financial responsibility and any reimbursements therein, to Homeward Hound or its employees and customers for any and all damages, injuries, and losses caused by my dog while in the care of Homeward Hound.
- 4. In the event emergency veterinary care is required I understand Homeward Hound will make every effort to contact me and bring my dog to the veterinarian of my choice. If Homeward Hound cannot reach me, I understand they will take action and transport my dog to the nearest veterinarian. I agree to assume full financial responsibility of any costs incurred.
- 5. I confirm that my dog(s) are in good health. Dog(s) will not be admitted that do not appear to be in good health.
- 6. I confirm that my pet is fully vaccinated against, Rabies, DHPP (Distemper, Hepatitis, Parvo, parainfluenza), and Bordetella. Furthermore, I have provided documentation from a veterinarian certifying so.
- 7. I agree to administer a regular preventative flea treatment to my dog(s) in accordance with the product specifications. Any dog(s) with visible fleas will not be admitted. If you are unable to pick your dog up in this situation you will be charged \$10 for a one time flea treatment called Capstar and charged for an exit bath at \$20. No guarantee of a "flea free" environment is made.
- 8. In the event my dog(s) contracts a communicable disease during Homeward Hound's care, I assume the risks and accept responsibility for the costs for all treatments. I also agree to withhold my dog(s) from grooming until they have been free of any signs of communicable disease for at least 48 hours. I understand the risks of my dog acquiring communicable

- diseases are small, in the absence of negligence I accept them and agree to hold Homeward Hound harmless from expenses incurred for treatment.
- 9. I understand any photos taken of my dog while in the care of Homeward Hound could be used for marketing purposes by Homeward Hound, including but not limited to, posting to Homeward Hound's Facebook and Instagram page or website.
- 10.I agree to pay for grooming on the day of service. If payment is not received in a timely manner I understand Homeward Hound may deny grooming services until payment is received in full. I understand Homeward Hound will charge me \$35 for any returned check for insufficient funds or my credit card is denied.
- 11.I understand that Homeward Hound holds my privacy and personal information in the strictest confidence and will not share my information with any third party without first my written authorization. I understand Homeward Hound follows all state and federal privacy laws.
- 12. I certify that I am the owner of the dog(s) (names listed below) and that I am fully authorized to enter into this Agreement with Homeward Hound. All of the information about my dog(s) in this Agreement is true, accurate and complete.
  - a. To the best of my knowledge, my dog(s) have not been exposed to Rabies, Distemper, Kennel Cough or any other contagious illness within 30 days prior to gooming.
  - b. To the best of my knowledge my dog(s) have no illnesses or behavioral problems that have not been disclosed to us.
  - c. I agree to indemnify and hold Homeward Hound, LLC harmless from and against all loss, damage or expense, including attorney's fees, resulting from misrepresentations by you or your representatives from your dog(s) stay including, without limitation, any person claiming to be the owner of your dog(s) and any person claiming damage or injury by your dog(s).
- 13.I understand and agree that if my dog(s) are not picked up by 6:30pm, then I authorize Homeward Hounds, LLC to do whatever necessary for the continued care of my dog(s) and I agree to pay Homeward Hound all cost of continuing such care.

I have read and understand this entire Agreement, and have had the opportunity to discuss it with us to your satisfaction, and agree to its terms and conditions.

Dog's name	-
Dog's name	-
Dog's name	-
Dog's name	-
Owners printed name:	
Owners Signature:	
Date:	